



## Flex Downloading Database and Restoring\ Flex Application Software Download

### Download the FlexPatrol Software

1. Open a web browser on your PC
2. Navigate to: [www.flexsystems.net](http://www.flexsystems.net)
3. Scroll to the bottom of the page and click on the “Login” icon in the bottom left of the screen
4. Log in using your Name and Password. If you do not have one yet, please register.
5. Select the “Support” button in the left hand navigation column
6. Select the “Link to FlexSystems Software Updates/Downloads” text at the top of the screen
7. Select the “FlexPatrol Full Install ” [Download FlexPatrol](#) link under the [Click here to download](#) column (Should be second from the top). If you are running 64 bit then select 64 bit version.
8. Select “Save File” and select a location you can easily find once downloaded
9. Start the download
10. Once the download is complete log off of the FlexSystems Site

### Download your Database

#### If you have a custom database built by FlexSystems otherwise skip this step.

1. Open a web browser on your PC
2. Navigate to: [www.flexsystems.net](http://www.flexsystems.net)
3. Scroll to the bottom of the page and click on the “Login” icon in the bottom left of the screen
4. Log in using your Name and Password. If you do not have one yet, please register.
5. Select the “Support” button in the left hand navigation column
6. Select the “Link to Customer File Transfer” text at the top of the screen
7. Select the file you wish to download.
8. To the far left of the file you have selected Click “Download File”
9. Select “Save File” and select a location you can easily find once downloaded
10. Start the download
11. Once the download is complete, log off of the FlexSystems site.

### Install the FlexPatrol Software

1. Locate the “Setup\_Flex333.zip” file and extract the contents.
2. Run the “Setup\_Flex333.exe” to install the software using all program defaults.
3. Do not Run Flex at this time.
4. Security - Please ensure that all users have full control on the Flex folder.

Note: Help is available – F1 opens help menu and further documentation is available in \program files\flex\documentation



### To Restore the database:

1. Open SQL Management Studio and Login
2. Create a new database with the name of : "FlexPatrol" or a custom name of your choice.
3. Restore the SQL "filename.bak" file to the database you just created. These files are located in the  
    \program files\flex\database\SQLServerScripts. Typically FlexSQL2005\_w\_Fire\_2-24-09.bak is the preconfigured file most customer use.
4. Within the Management Studio, go to "Security" then right click on "Logins" and select "New Login"
  - a) Login Name: "FlexAppUser"
  - b) Login Pass: "flexappuser"
  - c) Deselect: "Enforce Password Policy"
  - d) Deselect: "Enforce Password Expiration"
  - e) Deselect:"User must change password at next login"
  - f) Set the default database to "FlexPatrol" or the name you chose earlier.
  - g) Select the "User Mapping" tab
  - h) In the "Users mapped to this login" Check the box next to "FlexPatrol"
  - i) In the "Database role membership" Check the boxes next to "db\_datareader" and "db\_datawriter"
  - j) Select "OK" to save

### Creating an ODBC connection to your SQL database

1. Open the control panel on your computer
2. Select the "Administrative Tools" option
3. Select "Data Sources (ODBC)"
4. Select the "System DSN" Tab at the top
5. Delete any existing "Flexptrl" systems data sources
6. Select "Add"
7. Select "SQL Server" driver and click "Finish"
8. Name: "Flexptrl"
9. Description: FlexPatrol
10. Server: "Registered Server Name" (Note: You can usually find exactly what text needs to be entered here by looking just below the database engine text in the upper left hand of SQL Management Studio)
11. Select "Next"
12. Select the "With SQL Server Authentication" radial button
13. Client Configuration should most likely be set toTCP/IP
14. Check the box next to "Connect to SQL Server to obtain default settings..."
15. Login ID: "FlexAppUser"
16. Password: "flexappuser"
17. Default database should be "FlexSystems"
18. Select Finish and then "Test Data Source"
19. You should receive the message "Tests Completed Successfully"
20. Click "OK" to close